



THEME LEGEND

- Built Environment: Movers & Shapers
- 21st Century Service
- Beyond the Physical Environment
- Distilling BIG ideas
- Healthy Futures: People & Planet
- Next Generation Leadership
- HeD Talk

The Countdown ... Friday 27 September 2019

1300-1430	TEMC Local Organizing Committee Meeting (invitation only)	Uni SA
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Sunday 29 September 2019

0900-1600	TEFMA Board Meeting (invitation only)	UniSA, CRI BUILDING, North Tce ADELAIDE, 11 th floor, HB11-23 Boardroom
1100-1600	ATEM Council Meeting (invitation only)	UniSA, Hawke Building, Level 5, Council Room

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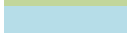

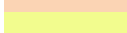

Preliminary Program 12 June 2019


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DAY 1 - Sunday 29 September 2019		
1300	<p>Registration Desk Opens Arrive early and then have the afternoon free to explore.</p> <p><i>Thanks to our Satchel sponsor, and Name Badge sponsor</i> Remember to pick up your satchel and identification when you register!</p> <div style="display: flex; align-items: center;">   </div>	Adelaide Convention Centre Foyer F & G
1700-1800	<p>Newcomers Functions <i>If this is your first time at TEMC, please register to attend the Newcomers function, just before the Welcome Reception. You'll get to meet others who have not attended a TEMC before, together with members of the TEFMA and ATEM Boards and Local Organising Committee. It's a great way to kick off your TEMC, and to buddy up with someone from the profession.</i></p> <p><i>Welcome speeches from the President's of ATEM & TEFMA</i></p>	South Australian Museum
1800-2000	<p>Welcome Reception</p> <p style="text-align: center;"><i>With thanks to our sponsor</i> </p> <p><i>Welcome speeches from the Presidents of ATEM & TEFMA – acknowledgement to convenor and LOC</i> <i>Introduction & welcome speech from Unibank</i></p>	South Australian Museum

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DAY 2 - Monday 30 September 2019		
0715	Registration Desk Opens	Foyer F & G
0845-1045	PLENARY SESSION 1	Halls C&D
0845-0850	Welcome to TEMC 2019	<i>Master of Ceremonies Rosanna Mangiarelli</i>
0850-0905	Welcome to Country	The welcome to country will be introduced by Simone Ulalka, followed by Elder, Jack Buckskin
0905-0910	Opening Comments	<i>Satya Webster, 2019 Convenor</i>
0910-1045	<p>Transforming Futures, a leaders' view to the future of higher education This panel will include representatives from the leadership teams of UniSA, Flinders University, Torrens University, Adelaide University, who will provide their views on transforming the future of higher education.</p>	
1045-1115	<p>MORNING REFRESHMENTS With thanks to our sponsor</p> 	Halls F & G


Hanging out for a coffee ... we've got it covered thanks to our Barista Cart sponsors
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1115-1205 Concurrent Session A - Sessions are 45 minutes, with an allowance for 5 minutes change over							
A1 Riverbank 1 	A2 Riverbank 2	A3 Riverbank 3	A4 Riverbank 4	A5 Riverbank 5	A6 Riverbank 6	A7 Riverbank 7	A8 Riverbank 8
<p>The Power of Personalised Experiences in the 21st Century</p> <p><i>Dinesh Acharya, JLL</i></p> <hr/> <p>The change experiment isn't working - avoid the quick wins in favour of longer term solutions</p> <p><i>Courtney Innes Queensland University of Technology</i></p>	<p>Innovation Hubs – the new black. But what are they?</p> <p><i>Marina Carroll, Brett Simmonds & Victor Ballester University of Melbourne & Architectus</i></p>	<p>Extending Victoria University's (VU) Block Model into online postgraduate education</p> <p><i>Professor Chris Walsh Victoria University</i></p>	<p>What does Excellence in Student Communications look like?</p> <p><i>Shelly Tasele & Michael Shaw, Auckland University of Technology</i></p>	<p>Employability, Work Integrated Learning and Industry</p> <p><i>Justin Beilby Torrens University</i></p>	<p>Transitioning to 100% Renewable Electricity and a Low Carbon Future</p> <p><i>Daan Schiebaan University of Newcastle</i></p>	<p>NextGen recognition: Using neuroscience and technology to engage your people and build your culture</p> <p><i>Brett Johnson University of Southern Queensland</i></p>	<p>Learning by association in higher education in Australia and the UK: Peter Karmel Project Report</p> <p><i>Dr Heather Davis Marcus Oldham College</i></p>

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1210-1300 Concurrent Session B - Sessions are 45 minutes, with an allowance for 5 minutes change over							
B1 Riverbank 1	B2 Riverbank 2	B3 Riverbank 3	B4 Riverbank 4	B5 Riverbank 5	B6 Riverbank 6	B7 Riverbank 7	B8 Riverbank 8
<p>Mindful Master planning for Minorities</p> <p><i>Sonia Beck Deakin University</i></p>	<p>Students will co-create the future campus</p> <p><i>Trevor Humphreys, Rate My Space, University of Western Australia</i></p>	<p>Pushing physical boundaries and delivering student flexibility: Collaborative, efficient and effective service operations, an evolving reality for Monash University</p> <p><i>Reshmee Gunesh & Samanthi Kao Monash University</i></p>	<p>The Goal is Service Excellence!: Enterprise Service Models and Business Partnering for Success</p> <p><i>Elizabeth Wickham, Heather Kingston & Nicole Barclay Queensland University of Technology</i></p>	<p>“Why University?” Creating the future student digital experience at the University of Auckland.</p> <p><i>Maree Shaw and Oliver Tipping University of Auckland</i></p>	<p>Identity matters: authentic cultural engagement and how to effect change</p> <p><i>Vanessa Carswell and Rodney Sampson Warren & Mahoney Architects / Otago Polytechnic</i></p>	<p>Influencing institutions and changing cultures: how collaboration empowers (student) employability</p> <p><i>Dr Dino Willox University of Queensland</i></p>	<p>Monash University’s Gilles Hall – Setting the benchmark for the next generation of sustainable buildings</p> <p><i>Nick Bamford, Dr Rob Brimblecombe and Clare Parry AECOM, Monash University & Grun Consulting</i></p>
<p>Corporate Citizenship: Fulfilling our obligation to lead towards equity</p> <p><i>Emily Sloan Monash University</i></p>							
<p>Biomimicry – it’s benefits and barriers</p> <p><i>Dr Matthew Webb, Umow Lai Consulting Engineers</i></p>							
<p>1300-1400</p>	<p>LUNCH With thanks to our sponsor </p>					<p>Halls F & G</p>	

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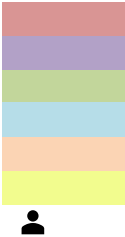
	PLENARY SESSION 2		Halls C&D
1400-1405	Sponsor Presentation	Satchel sponsor presentation Turner & Townsend 	
1410-1450	Keynote Speaker – To be announced soon		
1450-1520	AFTERNOON REFRESHMENTS <i>With thanks to our sponsor</i>	 UniSuper	Halls F & G


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 Be sure to say hello to them in the Exhibition Hall during refreshment breaks.**






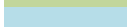
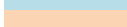
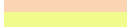

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1520-1605 Concurrent Session C - Sessions are 45 minutes, with an allowance for 5 minutes change over							
C1 Riverbank 1 	C2 Riverbank 2	C3 Riverbank 3	C4 Riverbank 4	C5 Riverbank 5	C6 Riverbank 6	C7 Riverbank 7	C8 Riverbank 8
<p>Transitioning from average buildings to SMART buildings</p> <p><i>Nicholas Lianos, Grosvenor Engineering Group</i></p>	<p>Deakin University IISRI – a revolutionary construction delivery process, for innovative researchers</p> <p><i>Jason Ah Sam, Melinda O’Brien, Michael Bennett, Mark O’Dwyer and Joseph Mount Deakin University, Root Partnership, Wilde and Wollard H2o architects and Kane Constructions</i></p>	<p>Translating Facilities Data into Evidence for Action</p> <p><i>Steve Lake University of Melbourne</i></p>	<p>Shining a light into the dark corners of Service Management</p> <p><i>Angela Forrester and Sharone Ciancio Australian Catholic University</i></p>	<p>Guards and Guides: finding the nexus between compliance and innovation</p> <p><i>Mark Hatwell Monash University</i></p>	<p>Panel The Hidden Emotional Labour of Professional Service</p> <p><i>Dr Sally Newman Swinburne University of Technology</i></p>	<p>Te Ako Tahi – Lessons in working together to increase cultural understanding</p> <p><i>Wiremu Tipuna & Michael Shaw, Auckland University of Technology</i></p>	<p>ATEM Award Winner Australian and International</p>
<p>Academic Health Centres: a win-win-win situation</p> <p><i>Shane Wood Billard Leece Partnership</i></p>							

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1610-1700 Concurrent Session D - Sessions are 45 minutes, with an allowance for 5 minutes change over							
D1 Riverbank 1 	D2 Riverbank 2	D3 Riverbank 3	D4 Riverbank 4	D5 Riverbank 5	D6 Riverbank 6	D7 Riverbank 7	D8 Riverbank
<p>Catch up? Keep up? Or get ahead? – Small changes; big impact</p> <p><i>Adin Beresford Australian Catholic University</i></p> <p>Melbourne Connect, Integrated Project Design Development and Delivery</p> <p><i>Richard Stokes Arup</i></p>	<p>Make it happen: Using a student centred design model to transform a dull carpark into a flexible learning environment</p> <p><i>Jon Peacock and Ben Lornie University of Melbourne & PTID</i></p>	<p>Alignment to ISO41001 Facilities Management System to drive sustainable change</p> <p><i>Andrew Sun RMIT</i></p>	<p>Unleashing the Power: Finding Inspiration in Administration</p> <p><i>Carol Home, Julie Davis, Bruce Rattray, Karren Maltseva, Michael Groom and Sushila Pinto University of Auckland</i></p>	<p>Transforming North East Melbourne in preparation for 21st Century challenges: LaTrobe Uni harnessing global employment and innovation clusters</p> <p><i>Tim O’Loan and Natlaie MacDonald AECOM & LaTrobe University</i></p>	<p>What Happens when contractor Management goes wrong? How is technology helping to avoid this?</p> <p><i>Sue Leak, Dr Dan Carpenter and Alena Titterton BGIS & Clyde and Co</i></p>	<p>On your mark, get set, go: Fostering leadership capabilities through belonging</p> <p><i>Kirstin Dunncliff, Taona Afful, Natalie Downing, Jo Midwinter University of Newcastle</i></p>	<p>ATEM Award Winner Australian and International</p>
1700	Day 1 concludes						
1830	<p>ATEM Awards Night – Venue: The Ellington Transport – to be advised</p> 			<p>TEFMA Awards Dinner – Venue: Adelaide Town Hall Guests are invited to make the leisurely stroll from the city centre to the Adelaide Town Hall. 128 King William Street Adelaide</p> 			
DAY 3 - Tuesday 1 October 2019							
0730	Registration Desk Opens						
	PLENARY SESSION 3					Halls C&D	



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0900-0910	Welcome to the Day and Housekeeping	
0910-0915	Sponsor Presentation	
0915-1000	Keynote Presentation NEXT GENERATION LEADERSHIP Katrina Webb	
1000-1005	Sponsor Presentation	
1005-1030	Invited Presentation – details are coming soon	
1030-1100	MORNING REFRESHMENTS <i>With thanks to our sponsor</i>	Halls F & G

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1100-1150 Concurrent Session E - Sessions are 45 minutes, with an allowance for 5 minutes change over							
E1 Riverbank 1	E2 Riverbank 2	E3 Riverbank 3	E4 Riverbank 4	E5 Riverbank 5	E6 Riverbank 6	E7 Riverbank 7	E8 Riverbank 8
<p>ATEM's Journal: Distilling and distributing for drinking-in of transformative ideas</p> <p><i>Carroll Graham ATEM</i></p>	<p>Space Lab – The future of workplace?</p> <p><i>Sarah Nickas University of Melbourne</i></p>	<p>Where have all our students gone? The challenge of part-empty classrooms.</p> <p><i>John Pryzabilla, Brooke Jacobson and Satya Webster Mosaic Space, Curtin University & Flinders University</i></p>	<p>A Brave New World - Putting Service Culture first</p> <p><i>Alli Chensee University of NSW</i></p>	<p>Bringing Technology to the Forefront – Creating a Secure Campus</p> <p><i>Steve Coumbis Spotless</i></p>	<p>2018 Maurie Pawsey Scholarship recipient - Facilities and operations management delivering outcomes for institutional sustainability aspirations</p> <p><i>Corey Peterson TEFMA</i></p>	<p>50 Shades of Grey - Leading through transformation</p> <p><i>Carmel Sang Queensland University of Technology</i></p>	<p>The Changing Campus</p> <p><i>Bill Parasiris, Architectus & Western Sydney University</i></p>

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1155-1245 Concurrent Session F - Sessions are 45 minutes, with an allowance for 5 minutes change over							
F1 Riverbank 1	F2 Riverbank 2	F3 Riverbank 3	F4 Riverbank 4	F5 Riverbank 5	F6 Riverbank 6	F7 Riverbank 7	F8 Riverbank 8
ATEM's Journal: Distilling and distributing for drinking-in of transformative ideas <i>Carroll Graham, ATEM</i>	How Can Universities Plan for 2030 when we don't have a 2020 Vision? Long term infrastructure planning with Macular Degeneration <i>Terry Roche Deakin University</i>	Building cultural change in the UWA Faculty of Engineering and Mathematical Sciences <i>David Gulland, Hassell & University of Western Australia</i>	Pushing the envelope - Meeting the challenges of servicing a 24/7 university population with 8/5 resourcing. <i>William Taylor Australian University of Technology</i>	Ian Chubb Development Award recipient 2018 - What does it take to integrate sustainability in tertiary education management? <i>Corey Peterson, ATEM</i>	TEFMA International Forum	Developing the next generation of leaders for the Fourth Industrial Revolution <i>Sam Baillie, RMIT</i>	The power of built pedagogy: a case study in creating environments that promote active student centred learning <i>Associate Professor Liz Tudor University of Melbourne</i>
1245-1345	LUNCH <i>With thanks to our sponsor</i>						
PLENARY SESSION 4						Halls C&D	
1345-1350	Charity Presentation	Hutt Street Centre, invitation and notification has been sent to Ian Cox.					
1350-1355	Sponsor Presentation						
1355-1455	Keynote Presentation BEYOND THE PHYSICAL ENVIRONMENT Dr Alice Gorman, Flinders University						
1455-1525	AFTERNOON REFRESHMENTS					Halls F & G	

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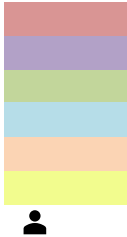
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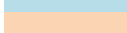


1525-1615 Concurrent Session G - Sessions are 45 minutes, with an allowance for 5 minutes change over							
G1 Riverbank 1	G2 Riverbank 2	G3 Riverbank 3	G4 Riverbank 4	G5 Riverbank 5	G6 Riverbank 6	G7 Riverbank 7	G8 Riverbank 8
<p>Sustainability leadership and why UQ is building its own power station</p> <p><i>Mark Griffith, Aurecon</i></p>	<p>Understanding university office environments: Differences in perceptions of key variables between Academics and Professionals for work productivity</p> <p><i>Dr Matthew Francis RMIT University</i></p>	<p>Smart Digital FM</p> <p><i>Rogier Roelvink, Turner & Townsend</i></p>	<p>Panel Challenges, Innovations and Solutions: Reflections on our journey to a centralised service model.</p> <p><i>Katherine Edmond The University of Adelaide</i></p>	<p>THE STRUCTURE OF RESEARCH FACILITIES</p> <p><i>Christina Coleiro & Mark Gobolos, University of South Australia</i></p>	<p>Leveraging Corporate Partnerships for Community Benefit: Case Study & Workshop</p> <p><i>Kate Ramzan-levy University of Newcastle</i></p>	<p>Navigating the matrix</p> <p><i>Mark Drechsler Flinders University</i></p>	<p>Building for the life-sciences in the 21st Century; the intersection of permanence and change in our built and operational landscape.</p> <p><i>Yolanda Wosny University of Melbourne</i></p>
<p>Moving from Measurement & Verification (M&V) to Measurement and Optimisation (M&O)</p> <p><i>Ned Halliday Melbourne University</i></p>							
<p>Distilling BIG Ideas – Through Partnership and Collaboration</p> <p><i>Ellie Hubbard, Aurecon. Jessica Gallagher, University of Queensland</i></p>							
1620-1710 Concurrent Session H - Sessions are 45 minutes, with an allowance for 5 minutes change over							
H1 Riverbank 1	H2 Riverbank 2	H3 Riverbank 3	H4 Riverbank 4	H5 Riverbank 5	H6 Riverbank 6	H7 Riverbank 7	H8 Riverbank 8

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<p>It's not all about me! Authentic, Selfless Leadership – an emerging trend</p> <p><i>David Bruce</i> RMIT University</p>	<p>Creating a robust and agile vision for change: lessons from UNSW's Kensington Campus Framework Plan</p> <p><i>Katherine Sundermann, Niki Douglas and Elliot Spring</i> MGS Architects & University of NSW</p>	<p>Do you really know what campus experience your students want?</p> <p><i>Meredith Butler</i> University of Newcastle</p>	<p>Workshop: Inspiring collaboration across institutional boundaries to enhance the student experience</p> <p><i>Yvonne Oberhollenzer</i> University of Queensland</p>	<p>AUTOMATING CRITICALITY: The enhanced asset lifecycle management decision making 'microprocessor'</p> <p><i>Muru Mohan</i> University of Auckland</p>	<p>Workshop- How to look after yourself in a VUCA world - yoga and wellness in the workplace</p> <p><i>Courtney Innes</i> Queensland University of Technology</p>	<p>Why universities are terrible at innovation and what can be done about it</p> <p><i>Timothy Smith</i> Swinburne University of Technology</p>	<p>Unlocking the Potential of Project Management.</p> <p><i>Rebecca Ryan</i> Monash University</p>
1700	Day 2 concludes						
1730-1900	TEMC 2019 Sponsors & Exhibitors Thank You Function (Invitation Only) – Gilbert Suite						
1830	ATEM Ghosts Soiree (Invitation Only)						
 <small>Association for Tertiary Education Management celebrating 40 years connecting your career with people and practice</small>							
DAY 4 - Wednesday 2 October 2019							
0800	Registration Desk Opens						
	PLENARY SESSION 5					Halls C&D	
0900-0905	Welcome to the Day & Housekeeping						
0905-0910	Sponsor Presentation						
0910-0955	<p>Keynote Speaker HEALTHY FUTURES: PEOPLE & PLANET <i>Simon Griffiths</i></p>						
0955-1000	Sponsor Presentation						

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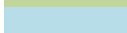

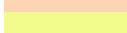

1000-1030	Invited Presentation - TBC	
1030-1100	MORNING REFRESHMENTS	Halls F & G


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1100-1150 Concurrent Session I - Sessions are 45 minutes, with an allowance for 5 minutes change over							
I1 Riverbank 1 	I2 Riverbank 2	I3 Riverbank 3	I4 Riverbank 4	I5 Riverbank 5	I6 Riverbank 6	I7 Riverbank 7	I8 Riverbank 8
<p>Stage not age: how universities can respond to shifts in the learning continuum</p> <p><i>Leanda Chia, Billard Leece Partnership</i></p>	<p>The next evolution of the superlab - Monash University's Biomedical Learning and Teaching Building</p>	<p>“Like a city without Google maps”. Way-finding as a service helps deliver great outcomes for the on-campus experience.</p>	<p>Navigating Legislative and Regulatory Complexity: The Role of Policy in Your Compliance Programme - The University of Canterbury Journey.</p>	<p>From Ideas to Impact</p> <p><i>Lisa Cornish and James Cornish University of Melbourne</i></p>	<p>Using fit-for-purpose performance data to unlock asset management value – a robust maturity-building journey</p> <p><i>Rebecca Alcott Assetic</i></p>	<p><i>Vacant</i></p>	<p>From Concept to Completion: Building a Bi-cultural Future at the University of Waikato</p> <p><i>James Mooney, Architectus & Waikato University</i></p>


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<p>Making the leap to virtues-based leadership: Why values based leadership just doesn't cut the mustard</p> <p><i>Christian Duperouzel, Curtin University</i></p>	<p><i>Adrian FitzGerald, Vicki White and James Hawkins Denton Corker Marshall, Monash University & Donald Cant Watts Corke</i></p>	<p><i>Jade Germantis University of Melbourne</i></p>	<p><i>Jodie Flowerday University of Canterbury</i></p>				
1155-1245 Concurrent Session J - Sessions are 45 minutes, with an allowance for 5 minutes change over							
<p>J1 Riverbank 1</p> 	<p>J2 Riverbank 2</p>	<p>J3 Riverbank 3</p>	<p>J4 Riverbank 4</p>	<p>J5 Riverbank 5</p>	<p>J6 Riverbank 6</p>	<p>J7 Riverbank 7</p>	<p>J8 Riverbank 8</p>
<p>Culturally diverse women: The next-gen leaders hidden in plain sight.</p> <p><i>Gladys Britto Victoria University</i></p>	<p>Rethink: The future academic workspace</p> <p><i>Associate Professor Clare Newton University of Melbourne</i></p>	<p>Goodbye “Sage on the stage” and hello “guide on the side” – designing and developing large collaborative teaching spaces.</p> <p><i>Sally Vaughton, University of Technology Sydney</i></p>	<p>Old Fashioned Service is Never Out of Date</p> <p><i>Patricia Antauer RMIT</i></p>	<p>Panel: Building a Collaborative Ecology in the 21st Century University City</p> <p><i>Professor Rob McGauran MGS Architects & Victoria University</i></p>	<p>Transforming the Monash Food Environment</p> <p><i>Jane Dancey, Margaret Hortomaris and Irena Repic Monash University</i></p>	<p>Innovation v Bureaucracy Time for Change/Centuries the Same</p> <p><i>Steve Marsh Western Sydney University</i></p>	<p>Making sense of assets in the 21st century</p> <p><i>Jeff Robinson, Aurecon and University of Melbourne</i></p>
<p>Firm but Fair with a flair for Fun – Leadership ingredients essential for success in a changing workplace</p> <p><i>Danielle Gericke University of South Australia</i></p>							

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1245-1345	LUNCH						Halls F & G	
1345-1435								
Concurrent Session K - Sessions are 45 minutes, with an allowance for 5 minutes change over								
K1 Riverbank 1 	K2 Riverbank 2	K3 Riverbank 3	K4 Riverbank 4	K5 Riverbank 5	K6 Riverbank 6	K7 Riverbank 7	K8 Riverbank 8	
<p>A Flexible Approach for the Future of Work: Identifying the Key Ingredients for a Successful Job Share Partnership</p> <p><i>Megan Werner University of Sydney Business School</i></p> <p>The importance of being at the table – User testing and the story of the successful implementation of QUT appointments</p> <p><i>Courtney Innes Queensland University of Technology</i></p>	<p>Are you listening? Understanding your clients' academic workplace requirements</p> <p><i>Liam Short, Hassell & Australian National University</i></p>	<p>Engaging with the complexity of emerging building/space requirements for STEM (Science, Technology, Engineering, Math's).</p> <p><i>Dr Emma Bowen Macquarie University</i></p>	<p>Case Study: Monash University, new learning environments in the new technology building</p> <p><i>Damon Van Horne Grimshaw Architects and Monash University</i></p>	<p>Rewarding, recognising and developing Gen Z and Millennials – It's a whole new game!!</p> <p><i>Susan Hudson and Lauren Marsh Western Sydney University</i></p>	<p>Class of One - Catering for Individual Educational Needs</p> <p><i>Jane Phipps and Bruce Hughes Actuose & Bendigo Kangan Institute</i></p>	<p>Shaping the future through a Global Mindset</p> <p><i>Madelaine Sandall and Joanne Austin RMIT University</i></p>	<p>UTS Hive-Superlab. The next generation " Super Lab".</p> <p><i>Sam Tung and Dane Sinclair Wood & University Technology Sydney</i></p>	



THEME LEGEND

- Built Environment: Movers & Shapers
- 21st Century Service
- Beyond the Physical Environment
- Distilling BIG ideas
- Healthy Futures: People & Planet
- Next Generation Leadership
- HeD Talk

	PLENARY SESSION 6		
1440-1445	Sponsor Presentation		
1445-1545	Keynote Presentation DISTILLING BIG IDEAS Jane Caro		
1545-1550	Launch of TEMC 2020		
1550-1600	Closing Remarks		
1830- MIDNIGHT	TEMC Gala Dinner	Party the night away, you'll be welcomed to the TEMC Speakeasy ... <i>The Gin Palace</i>	Adelaide Convention Centre Halls L&M